# Solving Airline Crew-Scheduling Problem with imprecise service time using Genetic Algorithm 

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#### Abstract

This paper deals with a special case of the well known airline crew-scheduling problem which has been formulated considering the day-to-day assignment of the technical crew members to their legal round-trip rotations for all the scheduled flights connecting only two cities that will minimize the overall service times (including rest times) of all the crews. In this problem, the service times of crews from their starting city to another city are imprecise in nature. This impreciseness is represented by intervals. For solving this problem, two different methods are proposed: (a) an elitist genetic algorithm (EGA) with interval valued fitness function and (b) EGA approach after converting it into a multi-objective assignment problem with crisp objectives considering the centre and width values of the corresponding intervals. However, for the second method, at first, the multi-objective assignment problem is transformed into a single objective optimization problem with the help of Global Criterion Method (GCM) and then the reformulated problem is solved by EGA. The experimental results of the proposed methods to a realistic airline crew-scheduling problem are compared. Finally, the effect of changes of different genetic parameters on success rate of both the methods, computation times and function evaluations is observed by sensitivity analysis taking one at a time.


Keywords: Crew-scheduling, airline, combinatorial optimization, interval order relation, Global Criterion Method, genetic algorithm

## 1 Introduction

Airline crew-scheduling problem is a world wide NP-hard combinatorial optimization problem with considerable economic significance. The basic airline crew-scheduling problem concerns the daily assignment of the crew members to round-trips for all the scheduled flights so that the total service time is minimized.

In the past, a variety of approaches using exact methods and efficient heuristics have already been proposed for solving airline crew-scheduling problems. Also there were a large number of contributions on various extensions to the basic problem.

[^0]Marsten and Shepardson (1981), Gershkoff (1989) and Barutt and Hull (1990) solved small size problems using LP relaxation method. Hoffman and Padberg (1993) proposed exact method like branch and cut to solve airline crew-scheduling problems. Levine (1996) developed a heuristic method like hybrid genetic algorithm consisting of a steady-state genetic algorithm and a local search heuristic to solve the same problem. Ozdemir and Mohan (2001) also proposed genetic algorithm for crew scheduling in airlines. A bi-criterion approach for the airline crew rostering problem was proposed by Moudani et al. (2001). In this approach, the solution is associated with acceptable satisfaction levels for the crew staff. Klabjan et al. (2001) developed an airline crew scheduling model that maximizes the repetition or regularity of crew itineraries over a weekly horizon in addition to minimizing cost. Cordeau et al. (2001) proposed simultaneous aircraft routing and crew scheduling based on Benders decomposition method for finding a minimum cost set of aircraft routes as well as crew pairings with some side constraints. Recently, Zeghal and Minoux (2005) studied a new approach to the crew assignment problem in airlines that formulated and solved the two sub-problems, viz. Crew Pairing Problem followed by the Working Schedules Construction Problem. Again Schaefer et al. (2005) developed better approximate solution method for airline crew scheduling under uncertainty due to disruptions where they provided a lower bound on the cost of an optimal crew schedule in operations.

To the best of our knowledge, among all the aforesaid works the coefficients or cost parameters have been specified precisely by fixed (deterministic) real numbers. However, in reallife, there may be many diverse situations arising due to rainy/foggy/cloudy weather, etc. for which the time taken by a flight for a trip from one place to another will not be fixed and so the service times of crews from their starting city to another city will be imprecise in nature. To represent such imprecise numbers, stochastic, fuzzy and fuzzy-stochastic approaches may be used. In stochastic approach, the coefficients/parameters are viewed as random variables with known probability distributions. On the other hand, in fuzzy approach, the parameters, constraints and goals are viewed as fuzzy sets/fuzzy numbers. It is also assumed that their membership functions are known. Again, in fuzzy-stochastic approach, some parameters are viewed as fuzzy sets and others, as random variables. However, it is not always easy for a decision maker to specify the appropriate membership function for fuzzy approach, exact probability distribution of a parameter for stochastic approach and both for fuzzy-stochastic approach. For these reasons, in this approach, impreciseness has been represented by intervals (wherein the actual service times are
expected to lie). To solve this type of interval valued crew-scheduling problem, order relations between interval numbers are essential. To the best of our knowledge, very few researchers defined the order relations between interval valued numbers. Among them, one may refer to the works of Moore (1979), Ishibuchi and Tanaka (1990) and Chanas and Kuchta (1996). However, their definitions are not complete. Sengupta and Pal (2000) proposed two different approaches (one is deterministic and another is fuzzy) to compare any two interval valued numbers with respect to the optimistic as well as pessimistic decision makers' point of view. However, in some cases, both of their approaches fail to find out the order relation between two interval valued numbers.

Genetic Algorithm (GA) is a powerful computerized heuristic search and optimization method based on the well-known Darwin's principle of evolution, viz. "Survival of the fittest". Holland (1976) developed the primary concept of GA. After that, a number of researchers have contributed much to the development of GA. At present, there are several text books on GA. Among them, the books of Goldberg (1989), Mitchell (1996), Gen and Cheng (1997) and Michalewicz (1999) are worth mentioning.

In the present paper, an airline crew-scheduling problem with interval valued time parameters has been proposed considering the service time (including rest time) of each crew as interval. Here, the problem (with interval objective) has been formulated as an assignment problem using interval arithmetic and existing recently developed complete definitions due to Mahato and Bhunia (2006) of interval order relations with respect to the pessimistic decision makers' preference. To solve this interval valued crew-scheduling problem, two different methods have been proposed:
(i) an elitist genetic algorithm (EGA) with interval valued fitness function and
(ii) EGA approach after converting it into a multi-objective assignment problem with crisp objectives considering both the centre and width values of the corresponding intervals.
For the method (ii), at first, the multi-objective assignment problem is transformed into a single objective optimization problem with the help of Global Criterion Method (GCM) and then the reformulated problem is solved by EGA. Finally, the results of the proposed methods have been compared with the help of an example and to study the effect of changes of various genetic parameters on the performances of both the methods, sensitivity analyses have been done.

## 2 Order relations between interval valued numbers

An interval valued number is defined either by its lower and upper limits or by its centre and width as

$$
\begin{aligned}
A & =\left[a_{L}, a_{R}\right]=\left\{x: a_{L} \leq x \leq a_{R}, x \in R\right\} \\
& =\left\langle a_{c}, a_{w}\right\rangle=\left\{x: a_{c}-a_{w} \leq x \leq a_{c}+a_{w}, x \in R\right\}
\end{aligned}
$$

where $a_{L}$ and $a_{R}$ are the lower and upper limits respectively, $a_{c}=\left(a_{L}+a_{R}\right) / 2$, $a_{w}=\left(a_{R}-a_{L}\right) / 2$ are the centre and width of $A$ and $R$, the set of all real numbers.

Next, we shall discuss the order relations for finding the decision maker's preference between interval valued times of minimization problems. We shall restrict only to pessimistic decision making for our crew scheduling problem as this will be very much beneficial for airline company. Let the uncertain times from two alternatives be represented by two closed intervals $A=\left[a_{L}, a_{R}\right]=\left\langle a_{c}, a_{w}\right\rangle$ and $B=\left[b_{L}, b_{R}\right]=\left\langle b_{c}, b_{w}\right\rangle$ respectively. It is also assumed that the time of each alternative lies in the corresponding interval. These two intervals $A$ and $B$ may be of the following three types:

Type-I: Both the intervals are disjoint.
Type-II: Intervals are partially overlapping.
Type-III: One interval is contained in the other.


Fig. 1(a) Type I intervals


Fig. 1(b) Type II intervals


Fig. 1(c) Type III intervals

The three types of intervals are shown in Fig. 1(a), 1(b) and 1(c) for different situations.
For pessimistic decision making, the decision maker expects the minimum cost/time for minimization problems according to the principle "Less uncertainty is better than more uncertainty".

According to Mahato and Bhunia (2006) the order relations of interval numbers for minimization problems in case of pessimistic decision making are as follows:

Definition 1. Let us define the order relation $\leq_{p \text { min }}$ between $A=\left[a_{L}, a_{R}\right]=\left\langle a_{c}, a_{w}\right\rangle$ and $B=\left[b_{L}, b_{R}\right]=\left\langle b_{c}, b_{w}\right\rangle$ as

$$
\begin{aligned}
& A<_{p \min } B \Leftrightarrow a_{c}<b_{c} \text { for Type-I and Type-II intervals } \\
& A<_{p \min } B \Leftrightarrow\left(a_{c} \leq b_{c}\right) \wedge\left(a_{w}<b_{w}\right) \text { for Type-III intervals. }
\end{aligned}
$$

However, for Type-III intervals with $\left(a_{c}<b_{c}\right) \wedge\left(a_{w}>b_{w}\right)$, the pessimistic decision cannot be taken. Here, the optimistic decision is to be considered.

## 3 Formulation of the crisp problem

Let us consider the following assignment problem with interval objective:

$$
\begin{array}{ll}
\text { Minimize } & F(x)=\sum_{i=1}^{n} \sum_{j=1}^{n}\left[a_{L_{i j}}, a_{R_{i j}}\right] x_{i j} \\
\text { subject to } & \sum_{i=1}^{n} x_{i j}=1, \quad j=1,2, \ldots, n \\
\text { and } \quad \sum_{j=1}^{n} x_{i j}=1, \quad i=1,2, \ldots, n \\
\text { where } \quad x_{i j} \in\{0,1\}, \quad i, j=1,2, \ldots, n \tag{4}
\end{array}
$$

and $\left[a_{L_{i j}}, a_{R_{i j}}\right]$ being an interval representing the uncertain time for the assignment problem.
Now we formulate the interval valued objective function in (1) of the earlier mentioned problem as a crisp multi-objective one using Definition 1.

Definition 2. $x^{\prime} \in S$ is an optimal solution of (1) subject to the constraints (2), (3) and restrictions (4) if and only if there is no other solution $x \in S$ which satisfies $F(x)<_{p \text { min }} F\left(x^{\prime}\right)$, $S$ being the set of all feasible solutions of the problem.

As the order relation of two interval valued numbers depends upon both the centre and width values of the corresponding intervals, the optimization of both of them is to be considered here for optimization of the interval objective.

The centre $F_{c}(x)$ and the width $F_{w}(x)$ of the interval objective function $F(x)$ in (1) is

$$
\begin{align*}
& F_{c}(x)=\sum_{i=1}^{n} \sum_{j=1}^{n} a_{c_{i j}} x_{i j}  \tag{5}\\
& F_{w}(x)=\sum_{i=1}^{n} \sum_{j=1}^{n} a_{w_{i j}} x_{i j} \tag{6}
\end{align*}
$$

where $a_{c_{i j}}$ and $a_{w_{i j}}$ are the centre and width respectively of the interval [ $a_{L_{i j}}, a_{R_{i j}}$.
The solution set of (1) subject to the constraints (2), (3) and restrictions (4) defined by Definition 2 can be obtained from the following crisp multi-objective problem:

$$
\begin{equation*}
\operatorname{Minimize}\left\{F_{c}, F_{w}\right\} \tag{7}
\end{equation*}
$$

subject to the constraints (2), (3) and restrictions (4).

## 4 Assumptions and notations

The following assumptions and notations are used in developing the proposed crew-scheduling problem.

## Assumptions

(1) The flight service between two cities $C_{1}$ and $C_{2}$ of an airline company is considered.
(2) Running time of a flight from a city to another city lies in an interval.
(3) Rest time of the crew in a city away from his starting city as well as his service time lie within intervals.
(4) Every crew should be provided with more than $t_{1}$ hours of rest before the return trip again and should not rest for more than $t_{2}\left(>t_{1}\right)$ hours for the return trip.
(5) The airline company has residential facilities for the crews at both cities $C_{1}$ and $C_{2}$.

## Notations

$\left[t_{t_{1}}^{1}, t_{i_{1}}^{2}\right]$ : time (hours) taken by the $i_{1}$-th flight for a trip from city $C_{1}$ to another city $C_{2}$,
$\left[t_{i_{2}}^{2}, t_{i_{2}}^{1}\right]$ : time (hours) taken by the $i_{2}$-th flight for return trip via a different route,
$t_{C_{1} D_{\mathrm{i}}}: \quad$ departure time of $i_{1}$-th flight from $C_{1}$,
$t_{C_{2} D_{i 2}}: \quad$ departure time of $i_{2}$-th flight from $C_{2}$,
$t_{C_{2} A_{\mathrm{i}}}$ : arrival time of $i_{1}$-th flight at $C_{2}$,
$t_{C_{1} A_{i_{2}}}: \quad$ arrival time of $i_{2}$-th flight at $C_{1}$,
$i_{1}, i_{2}: \quad$ flight index i.e., $1,2, \ldots, n$,
$n$ : number of flights/crews,
$x_{i j}$ : decision variables.
The task is to find the optimal assignment schedule of the crews for a single day which minimizes the total service time (including rest time).

## 5 Formulation of the problem

To formulate the problem, the following two cases may arise:

## Case - 1:

If all the crew is asked to reside at city $C_{1}$ (so that they start from $C_{1}$ and come back to $C_{1}$ with minimum rest time at $C_{2}$ ), then the total service time (including the rest time at $C_{2}$ ) for different flights (i.e., $i_{1}$ corresponds to $i_{2}$ ) are given by the following $n \times n$ matrix:

$$
T_{1}^{S}=\left(\left[a_{S_{i j}}^{(1)}, b_{S_{i j}}^{(1)}\right]\right)
$$

where
$\left[a_{S_{i j}}^{(1)}, b_{S_{i j}}^{(1)}\right]=$ interval representing total service time (including rest time at $C_{2}$ ) for crew starting from $C_{1}$ with transport vehicle $i_{1}$ in the up direction and transport vehicle $i_{2}$ in the down direction

$$
=t_{C_{1} A_{i_{2}}}-t_{C_{1} D_{i_{1}}}
$$

## Case - 2:

If all the crew is asked to reside at city $C_{2}$ (so that they start from $C_{2}$ and come back to $C_{2}$ with minimum rest time at $C_{1}$ ), then the total service time (including the rest time at $C_{1}$ ) for different flights (i.e., $i_{2}$ corresponds to $i_{1}$ ) are similarly (as in Case - $\mathbf{1}$ ) given by the following $n \times n$ matrix:

$$
T_{2}^{S}=\left(\left[a_{S_{i j}}^{(2)}, b_{S_{i j}}^{(2)}\right]\right)
$$

where

$$
\left[a_{S_{i j}}^{(2)}, b_{S_{i j}}^{(2)}\right]=t_{C_{2} A_{i_{1}}}-t_{C_{2} D_{i_{2}}}
$$

As a crew can reside either at city $C_{1}$ or at $C_{2}$, the minimum total service times (including rest times) can be obtained for different flights by choosing minimum value out of two interval times from $T_{1}^{S}$ and $T_{2}^{S}$, using interval order definition, viz. Definition 1.

Thus we get the following $n \times n$ matrix:

$$
T^{S}=\left(\left[t_{L_{i j}}^{S}, t_{R_{i j}}^{S}\right]\right)
$$

where
$\left[t_{L_{i j}}^{S}, t_{R_{i j}}^{S}\right]=$ minimum of $\left[a_{S_{i j}}^{(1)}, b_{S_{i j}}^{(1)}\right]$ and $\left[a_{S_{i j}}^{(2)}, b_{S_{i j}}^{(2)}\right]$, if both the rest times (at $C_{1}$ and at

$$
\begin{aligned}
& \left.C_{2}\right) \in\left[t_{1}, t_{2}\right] \\
= & {\left.\left[a_{S_{i j}}^{(1)}, b_{S_{i j}}^{(1)}\right], \text { if the rest time (at } C_{1}\right) \notin\left[t_{1}, t_{2}\right] } \\
= & {\left.\left[a_{S_{i j}}^{(2)}, b_{S_{i j}}^{(2)}\right], \text { if the rest time (at } C_{2}\right) \notin\left[t_{1}, t_{2}\right] }
\end{aligned}
$$

Then the crew-scheduling problem will be as follows:

$$
\begin{align*}
& \text { Minimize } Z^{S}=\sum_{i=1}^{n} \sum_{j=1}^{n}\left[t_{L_{i j}}^{S}, t_{R_{i j}}^{S}\right] x_{i j}  \tag{8}\\
& \text { subject to } \sum_{i=1}^{n} x_{i j}=1, \quad j=1,2, \ldots, n \tag{9}
\end{align*}
$$

and $\quad \sum_{j=1}^{n} x_{i j}=1, \quad i=1,2, \ldots, n$
where $x_{i j} \in\{0,1\}, \quad \forall i, j=1,2, \ldots, n$
Our objective is to find the optimal assignment of crews by solving the above minimization problem.

## 6 Solution Procedure

Now, to solve the above mentioned constrained minimization problem with interval objective we shall develop two different methods M-1 and M-2 with the help of Elitist Genetic Algorithm (EGA). These methods are as follows:

M-1: Elitist Genetic Algorithm (EGA) with interval valued fitness function and
M-2: Elitist Genetic Algorithms (EGA) after converting it into the following crisp multiobjective problem using equation (7):

## Crisp Problem:

$$
\begin{equation*}
\operatorname{Minimize}\left\{Z_{c}^{S}, Z_{w}^{S}\right\} \tag{12}
\end{equation*}
$$

subject to the constraints (9) and (10) together with the restrictions (11), where $Z_{c}^{S}=\sum_{i=1}^{n} \sum_{j=1}^{n} t_{c_{i j}}^{S} x_{i j}$ and $Z_{w}^{S}=\sum_{i=1}^{n} \sum_{j=1}^{n} t_{w_{i j}}^{S} x_{i j}$ $t_{c_{i j}}^{S}, t_{w_{i j}}^{S}$ being centre and width of the interval valued coefficient in (8) respectively.

In the first method $\mathbf{M - 1}$, we shall solve the problem (8) - (11) using interval valued fitness function and interval order relations with respect to pessimistic decision maker's point of view. On the other hand, for the second method M-2, we shall, at first, transform the above multiobjective optimization problem (12) into a single objective optimization problem with the help of Global Criterion Method (GCM) as follows:

## Global Criterion Method (GCM)

In this method, the ideal objective vector is used as a reference point. An objective vector minimizing each of the objective functions is called an ideal objective vector. To transform the problem (12) into the single objective optimization problem, the following steps are followed:

Step-1. Solve the problem:
$\operatorname{Minimize} Z_{c}^{S}=\sum_{i=1}^{n} \sum_{j=1}^{n} t_{c i j}^{S} x_{i j}$
subject to

$$
\begin{aligned}
& \sum_{i=1}^{n} x_{i j}=1, \quad j=1,2, \cdots, n \\
& \sum_{j=1}^{n} x_{i j}=1, \quad i=1,2, \cdots, n
\end{aligned}
$$

where $\quad x_{i j} \in\{0,1\}, \forall i, j=1,2, \cdots, n$.
and obtain the optimum value, say, $Z_{c}^{S^{\prime}}$. Similarly, minimize the other objective function $Z_{w}^{S}$ separately subject to the same constraints and restrictions and obtain the optimum value, say, $Z_{w}^{S^{\prime}}$. Thus, the ideal objective vector is $\left(Z_{c}^{S^{\prime}}, Z_{w}^{S^{\prime}}\right)$.

Step-2. Now, using the above reference point, formulate the normalized distance function Z as

$$
Z=\left[\left(\frac{Z_{c}^{S}-Z_{c}^{S^{\prime}}}{Z_{c}^{S^{\prime}}}\right)^{p}+\left(\frac{Z_{w}^{S}-Z_{w}^{S^{\prime}}}{Z_{w}^{S^{\prime}}}\right)^{p}\right]^{\frac{1}{p}}
$$

Step-3. Thus the problem is to solve the following auxiliary problem:

$$
\begin{equation*}
\text { Minimize } Z \text { (of Step-2) } \tag{13}
\end{equation*}
$$

subject to the same constraints and restrictions as in Step-1.
The exponent $\frac{1}{p}$ may be dropped. Problem with or without the exponent $\frac{1}{p}$ are equivalent for $1 \leq p<\infty$, since problem in Step-3 is an increasing function of the corresponding problem without the exponent. Generally, $p$ is taken as 2 . The solution say, $\left(Z_{c}^{S^{*}}, Z_{w}^{S^{*}}\right)$ of the problem (13) in Step-3 is Pareto optimal (Miettinen, 1999).

In each of the constrained minimization problems in Step-1 and Step-3, EGA has been developed for $n^{2}$ integer variables $x_{i j}$ (whose values are either 0 or 1 ).

## Implementation of Elitist Genetic Algorithm (EGA)

The working steps of the elitist GA (EGA) have been given in Majumdar and Bhunia (2006). We shall now discuss the different processes/operators like initialization of chromosomes, genetic operators and elitism in details.

In our developed GA, a chromosome has been represented by a matrix (of order $n$ ) containing $n^{2}$ genes $x_{i j}(i, j=1,2, \ldots, n)$ whose values are either 0 or 1 (see Majumdar and Bhunia, 2007). This representation ensures that the constraints (9) and (10) are automatically satisfied.

Next, an initial population of GA consisting of $p_{\text {size }}$ (population size) chromosomes has been generated using a random initialization scheme (Majumdar and Bhunia, 2007) where ' 0 's have been set to all the $n^{2}$ genes of a chromosome and then for a randomly chosen gene of this chromosome, a ' 1 ' has been set in each row and in each column.

As in our case, the fitness value of each chromosome is interval valued, usual ranking selection has been used here following the definition (Definition 1) for comparing interval valued numbers from the view point of pessimistic decision maker. The probability of the $i$-th chromosome being selected in this selection method is defined by

$$
\mathrm{P}(\text { select the } i \text {-th chromosome })=p(1-p)^{i-1}
$$

where ' $p$ ' is the probability of selecting the best chromosome and ' $i$ ', the rank of the chromosome.

Here matrix binary crossover (MBX) (Majumdar and Bhunia, 2007) has been used which is an extension of the conventional 2-point crossover on strings that deals with column positions rather than bit positions. In this crossover scheme, two crossover sites are selected and marked from two randomly selected chromosomes of the population and all the entries of the selected chromosomes determined by the crossover sites are exchanged.

Due to the above crossover operation, some infeasible chromosomes (solutions) may generate. To avoid this possibility, a repair procedure (Majumdar and Bhunia, 2007) has been embedded after the crossover operation.

In our GA, inversion mutation (Gen and Cheng, 1997) has been used as in (Majumdar and Bhunia, 2007) in which two positions within a randomly chosen chromosome are selected at random and then the sub-matrix specified by these two positions is inverted.

To maintain monotonic non-degradation of the best solution in subsequent generations as well as to add good quality chromosomes for mating, an elitist strategy has been proposed in our GA that preserves the best chromosome of the previous generation. If the best found solution of the current generation is worse than that of the previous generation, the latter one would replace the worst result of the current generation.

## 7 Experimental Results and discussion

In this section, the computational results of our proposed methods separately on a realistic airline crew-scheduling problem have been presented. The developed algorithm has been coded in C programming and implemented on a Pentium IV 3.0 GHz with 1 GB RAM PC under LINUX environment. For all the experiments, we have performed 50 trials with different sets of random numbers.

To illustrate our proposed methods, the following numerical example has been considered. The arrival and departure times of the problem have not been selected from any case study, but the values considered here are all realistic.

Example: A small airline company, owing six planes operates on all the seven days of a week. Flights between the two cities $C_{1}$ and $C_{2}$ has the typical time table given in Table 1.

Table 1. Time table

| C $_{1} \rightarrow$ C $_{2}$ |  | C $_{2} \rightarrow \mathbf{C}_{1}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Flight <br> No. | Departure | Arrival | Flight <br> No. | Departure | Arrival |
| A | $06-00$ | $11-45$ to $12-00$ | I | $05-30$ | $10-30$ to $10-45$ |
| B | $09-45$ | $16-00$ to $16-15$ | II | $09-30$ | $15-00$ to $15-15$ |
| C | $14-00$ | $20-00$ to $20-15$ | III | $13-45$ | $18-45$ to $19-15$ |
| D | $19-15$ | $01-15$ to $01-30$ | IV | $16-45$ | $22-15$ to $22-30$ |
| E | $22-00$ | $03-30$ to $04-00$ | V | $21-15$ | $02-30$ to $02-45$ |
| F | $00-30$ | $06-00$ to $06-15$ | VI | $23-45$ | $04-30$ to $04-45$ |

The cost of providing this service by the airline company partially depends upon the time spent by
the crew (pilots and officers) away from their places in addition to service times. There are six crews. Every crew must have a minimum and maximum rest times of 4 hours and 24 hours respectively before the return trip again. The airline company has residential facilities for the crews at city $C_{1}$ as well as at $C_{2}$. Find the optimal schedule (pairing of flights and base city) of the crews minimizing the overall service time (including rest time).

For this problem, the best found objective function values for $\left(Z_{c}^{S}, Z_{w}^{S}\right)$ together with the best found solution $Z^{S}$ obtained using two different methods $\mathbf{M - 1}$ and $\mathbf{M}-\mathbf{2}$ have been presented in Table-2 and also the best found schedule for the crews has been displayed in Table-3.

Table 2. Best found objective values

| Method | $Z_{c}^{S}$ | $Z_{w}^{S}$ | Best found Objective value <br> $\left(Z^{S}\right)$ |
| :---: | :---: | :---: | :---: |
| M-1 | 102.5 | 0.75 | $[101.75,103.25]$ |
| $\mathrm{M}-2$ | 102.5 | 0.75 | $[101.75,103.25]$ |

Table 3. Best found Schedule

| Crew | Service |  |  |  | Minimum Total Service time (including rest time) |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Residence at |  | dule | Minimum <br> Service time |  |
|  |  | Up | Down |  |  |
| 1 | $\mathrm{C}_{1}$ | A | IV | [16.25,16.5] |  |
| 2 | $\mathrm{C}_{1}$ | B | V | [16.75, 17] |  |
| 3 | $\mathrm{C}_{2}$ | VI | C | [20.25,20.5] | [101.75,103.25] |
| 4 | $\mathrm{C}_{1}$ | D | I | [15.25,15.5] |  |
| 5 | $\mathrm{C}_{1}$ | E | II | [17,17.25] |  |
| 6 | $\mathrm{C}_{2}$ | III | F | [16.25,16.5] |  |

The earlier mentioned problem is used to study the effect of the changes of the GA parameters $p_{\text {size }}, m_{\text {gen }}$ (maximum number of generations), $p_{c}$ (probability of crossover) and $p_{m}$ (probability of mutation) on the success rate (SR) of the trials, CPU times (in seconds) and objective function evaluations per trial (Fn-Count). In each case, the results are obtained from 50 trials by changing one parameter at a time and keeping the others as their original values. The results of these analyses have been displayed in Table 4-7.

In Table-4 and Table-5, sensitivity analyses of $p_{\text {size }}$ and $m_{\text {gen }}$ for $\mathbf{M - 1}$ and $\mathbf{M}-\mathbf{2}$ respectively with respect to $\mathbf{S R}$, minimum, maximum and average $\mathbf{C P U}$ times and Fn-Count have been reported (taking $p_{c}=0.8$ and $p_{m}=0.1$ ).

Table 4. Sensitivity analyses of $\boldsymbol{p}_{\text {size }}$ and $\boldsymbol{m}_{\text {gen }}$ on $\mathbf{M}-1$ (where $\boldsymbol{p}_{\boldsymbol{c}}=\mathbf{0 . 8}$ and $\boldsymbol{p}_{\boldsymbol{m}}=\mathbf{0 . 1}$ )

| $\boldsymbol{p}_{\text {size }}$ | $\mathrm{m}_{\text {gen }}$ | SR | CPU Time |  |  | Fn-Count |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Min | Max | Avg. | Min | Max | Avg. |
| 200 | 200 | 100 | 0.01 | 0.04 | 0.020 | 400 | 1200 | 688 |
|  | 300 | 100 | 0.02 | 0.04 | 0.028 | 600 | 1200 | 936 |
|  | 400 | 100 | 0.01 | 0.02 | 0.012 | 400 | 400 | 400 |
|  | 500 | 100 | 0.01 | 0.02 | 0.011 | 400 | 400 | 400 |
| 300 | 200 | 100 | 0.02 | 0.07 | 0.035 | 600 | 1500 | 834 |
|  | 300 | 100 | 0.02 | 0.03 | 0.023 | 600 | 600 | 600 |
|  | 400 | 100 | 0.02 | 0.23 | 0.054 | 600 | 3900 | 1170 |
|  | 500 | 100 | 0.02 | 0.25 | 0.051 | 600 | 5700 | 1140 |
| 400 | 200 | 100 | 0.04 | 0.32 | 0.075 | 800 | 5200 | 1352 |
|  | 300 | 100 | 0.04 | 0.22 | 0.059 | 800 | 4400 | 1160 |
|  | 400 | 100 | 0.04 | 0.05 | 0.043 | 800 | 800 | 800 |
|  | 500 | 100 | 0.04 | 0.21 | 0.064 | 800 | 2800 | 1064 |
| 500 | 200 | 100 | 0.06 | 0.27 | 0.119 | 1000 | 3000 | 1600 |
|  | 300 | 100 | 0.06 | 0.37 | 0.146 | 1000 | 4500 | 1830 |
|  | 400 | 100 | 0.06 | 0.13 | 0.071 | 1000 | 1500 | 1060 |
|  | 500 | 100 | 0.05 | 0.17 | 0.088 | 1000 | 2000 | 1260 |

Table 5. Sensitivity analyses of $\boldsymbol{p}_{\text {size }}$ and $\boldsymbol{m}_{\text {gen }}$ on M-2 (where $\boldsymbol{p}_{\boldsymbol{c}}=\mathbf{0 . 8}$ and $\boldsymbol{p}_{\boldsymbol{m}}=\mathbf{0 . 1}$ )

| $\boldsymbol{p}_{\text {size }}$ | $\mathrm{m}_{\text {gen }}$ | SR | CPU Time |  |  | Fn-Count |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Min | Max | Avg. | Min | Max | Avg. |
| 200 | 200 | 80 | 0 | 0.27 | 0.058 | 400 | 40200 | 8360 |
|  | 300 | 90 | 0 | 0.39 | 0.045 | 400 | 60200 | 6380 |
|  | 400 | 94 | 0 | 0.51 | 0.039 | 400 | 80200 | 5188 |
|  | 500 | 98 | 0 | 0.01 | 0.020 | 400 | 100200 | 2396 |
| 300 | 200 | 88 | 0.01 | 0.47 | 0.069 | 600 | 60300 | 7764 |
|  | 300 | 94 | 0.01 | 0.68 | 0.055 | 600 | 90300 | 5982 |
|  | 400 | 96 | 0.01 | 0.90 | 0.052 | 600 | 120300 | 5388 |
|  | 500 | 100 | 0.01 | 0.02 | 0.016 | 600 | 600 | 600 |
| 400 | 200 | 96 | 0.02 | 0.69 | 0.051 | 800 | 80400 | 3984 |
|  | 300 | 98 | 0.02 | 0.03 | 0.043 | 800 | 120400 | 3192 |
|  | 400 | 98 | 0.02 | 1.37 | 0.105 | 800 | 160400 | 10376 |
|  | 500 | 100 | 0.02 | 0.03 | 0.025 | 800 | 800 | 800 |
| 500 | 200 | 94 | 0.03 | 0.96 | 0.090 | 1000 | 100500 | 6970 |
|  | 300 | 100 | 0.03 | 0.04 | 0.033 | 1000 | 1000 | 1000 |
|  | 400 | 100 | 0.03 | 0.04 | 0.034 | 1000 | 1000 | 1000 |
|  | 500 | 100 | 0.03 | 2.34 | 0.082 | 1000 | 250500 | 5990 |

From the results of Table-4 and Table-5 it is observed that the best solution is found for all combinations using method $\mathbf{M - 1}$ and generally found using method M-2 as seen from SR columns of the corresponding tables. Also the method M-1 and M-2 take a minimum CPU time of less than 0.07 seconds and 0.04 seconds, a maximum CPU time of less than 0.4 seconds and 2.4 seconds and an average of less than 0.15 seconds and 0.2 seconds respectively for all the combinations. The minimum and maximum number of objective function evaluations for $\mathbf{M - 1}$ and M-2 are reported to be $400 \& 400$ and $5700 \& 250500$ respectively. Moreover, the average number of objective function evaluation per trial for $\mathbf{M} \mathbf{- 1}$ is generally smaller than those for $\mathbf{M}-\mathbf{2}$
excepting for only four cases.
In the interest of fair comparison of the methods on the basis of $p_{c}$ and $p_{m}$, sensitivity analyses are performed keeping $p_{\text {size }}$ and $m_{g e n}$ fixed at 200 and 500 respectively. The results are presented in Table-6 and Table-7.

Table 6. Sensitivity analyses of $\boldsymbol{p}_{\boldsymbol{c}}$ and $\boldsymbol{p}_{\boldsymbol{m}}$ on M-1 (where $\boldsymbol{p}_{\text {size }}=200$ and $\boldsymbol{m}_{\text {gen }}=500$ )

| $\boldsymbol{p}_{\text {c }}$ | $\boldsymbol{p}_{\text {m }}$ | SR | CPU Time |  |  | Fn-Count |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Min | Max | Avg. | Min | Max | Avg. |
| 0.8 | 0.1 | 100 | 0.01 | 0.02 | 0.111 | 400 | 400 | 400 |
|  | 0.15 | 100 | 0.02 | 0.08 | 0.049 | 800 | 2000 | 1320 |
|  | 0.2 | 100 | 0.03 | 0.07 | 0.049 | 600 | 1600 | 1364 |
| 0.85 | 0.1 | 100 | 0.01 | 0.05 | 0.029 | 400 | 1400 | 848 |
|  | 0.15 | 100 | 0.01 | 0.04 | 0.017 | 400 | 1200 | 576 |
|  | 0.2 | 100 | 0.01 | 0.02 | 0.011 | 400 | 400 | 400 |
| 0.9 | 0.1 | 100 | 0.02 | 0.05 | 0.029 | 800 | 1400 | 896 |
|  | 0.15 | 100 | 0.02 | 0.06 | 0.038 | 1000 | 1400 | 1152 |
|  | 0.2 | 100 | 0.01 | 0.03 | 0.015 | 400 | 600 | 468 |
| 0.95 | 0.1 | 100 | 0.01 | 0.04 | 0.017 | 400 | 800 | 520 |
|  | 0.15 | 100 | 0.01 | 0.07 | 0.032 | 400 | 1600 | 952 |
|  | 0.2 | 100 | 0.01 | 0.02 | 0.011 | 400 | 400 | 400 |

It is seen that the SR values of $\mathbf{M - 1}$ are 100 while those of $\mathbf{M - 2}$ are 90 or more for all the combinations. Again, M-1 and M-2 take an average CPU time of less than 0.05 seconds and 0.8 seconds respectively. Furthermore, the average objective function evaluation for $\mathbf{M}-\mathbf{2}$ is reported to be higher than those for $\mathbf{M - 1}$ excepting for a single case when $p_{c}=0.95$ and $p_{m}=0.15$.

Further, it is observed from our computational tests that both the methods M-1 and M-2 generally found best solution within the first 10 iterations (generations).

Overall, the method $\mathbf{M - 1}$ is proved comparatively better than the method $\mathbf{M}-\mathbf{2}$ in all respects.

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Table 7. Sensitivity analyses of $\boldsymbol{p}_{\boldsymbol{c}}$ and $\boldsymbol{p}_{\boldsymbol{m}}$ on M-2 (where $\boldsymbol{p}_{\text {size }}=200$ and $\boldsymbol{m}_{\text {gen }}=500$ )

| $\boldsymbol{p}_{\boldsymbol{c}}$ | $\boldsymbol{p}_{\text {m }}$ | SR | CPU Time |  |  | Fn-Count |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Min | Max | Avg. | Min | Max | Avg. |
| 0.8 | 0.1 | 98 | 0 | 0.01 | 0.020 | 400 | 100200 | 2396 |
|  | 0.15 | 98 | 0 | 0.67 | 0.021 | 400 | 100200 | 2396 |
|  | 0.2 | 98 | 0 | 0.69 | 0.022 | 400 | 100200 | 2396 |
| 0.85 | 0.1 | 98 | 0 | 0.64 | 0.021 | 400 | 100200 | 2396 |
|  | 0.15 | 92 | 0 | 0.68 | 0.062 | 400 | 100200 | 8384 |
|  | 0.2 | 96 | 0 | 0.69 | 0.035 | 400 | 100200 | 4392 |
| 0.9 | 0.1 | 96 | 0 | 0.64 | 0.034 | 400 | 100200 | 4392 |
|  | 0.15 | 90 | 0 | 0.68 | 0.075 | 400 | 100200 | 10380 |
|  | 0.2 | 94 | 0 | 0.70 | 0.049 | 400 | 100200 | 6388 |
| 0.95 | 0.1 | 96 | 0 | 0.65 | 0.034 | 400 | 100200 | 4392 |
|  | 0.15 | 100 | 0 | 0.01 | 0.008 | 400 | 400 | 400 |
|  | 0.2 | 96 | 0 | 0.71 | 0.036 | 400 | 100200 | 4392 |

## 8 Conclusions

In this paper, for the first time a special realistic day-to-day airline crew-scheduling problem has been formulated assuming imprecise total service time (including rest time) of each crew. This impreciseness has been represented by interval valued numbers that is more general than other representations, like stochastic, fuzzy and fuzzy-stochastic. Here, the problem has been solved by our proposed two different methods based on elitist genetic algorithm (EGA). In these methods, interval ranking for pessimistic decision makers' preference has been considered in order to avoid more uncertainty that will be much more beneficial for the airlines authority. Due to the heuristic nature of the proposed two methods (M-1 and M-2) the performances of those methods have been investigated with the help of sensitivity analyses. These analyses show that our proposed methods perform well and in fact, the performance of the first method M-1 are better compared with the second method M-2 in the context of success rate, CPU time and function evaluation.

For future research, one may consider the case where the total service time including rest time is more than 24 hours. In that case, the scheduling can be done for a period (like week/fortnight/month) considering weekly day-off(s) and other extendable benefits for the crews. Further study can be to solve the same problem where there is a constraint like limitation of the residential facilities for the crews at any one city under consideration. Another extension of this work can be to develop a multi-objective crew-scheduling problem minimizing the total rest time and total service time (including rest time) of crews separately.

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